



General Terms and Conditions

Version of 1 February 2013

1. PURPOSE

The General Terms and Conditions (GTC) describe the rights and obligations of the Company and its Customer, which the parties accept without reservations.

2. ORDERS

An order is definitively recorded only after receipt by the Company of the information validated by the Customer. The sale is deemed concluded when the order is recorded. The company reserves the right to cancel or refuse any order from a Customer in case of dispute over payment of a previous order. Orders handled by agents or representatives are subject to prior acceptance.

3. PRODUCTS

The Company warrants the functionality of the components of the supplies sold. The customer is responsible for checking the physical and chemical compatibility with its products under normal conditions of use, storage and transport, without liability to the Company. The information presented by the Company is indicative and not binding.

If our supplies are used to transport goods or materials subject to national, community or international regulations, the customer is responsible for compliance with these regulations, and assumes sole responsibility for its decisions and any incompatibility of the supplies ordered with the legal requirements.

4. PRICE

The prices for the supplies sold are those in effect on the day the order is placed. They are expressed in Euro and calculated excluding VAT. For orders delivered in France, VAT will be added. Transportation costs applicable on the day of the order may be added to the prices.

The company reserves the right to change prices at any time. For orders of less than € 150 excl. VAT, the Company will charge an order processing fee of € 40 excl. VAT.

5. DELIVERY

The products are delivered to the address indicated by the Customer in the order. Delivery times are only given as an indication and cannot under any circumstances give rise to compensation. Claims must be made by registered letter within 8 calendar days of receipt of goods. Even if sold Franco, the goods always travel at the risk of the recipient, who must take recourse against the carriers in cases of delays, damage or missing items.

6. PAYMENT

Payments must be paid such that the funds are available to the Company on the due date appearing on the invoice as defined by the Company when creating the Customer's account, with no discounts, unless otherwise stipulated. A cash payment on delivery or prepayment may be requested by the Company.

7. RETENTION OF TITLE

The company retains ownership of the goods until full payment of the price and other charges payable. Law 80.355 of 12 May 1980.

8. JURISDICTION

For legal disputes, of whatever nature or cause, the courts of Nantes shall have sole jurisdiction, even in the case of summary proceedings, incidental claims, or multiple defendants.